



# HEALTHCARE CAREERS

## Common Interview Questions

### **Why do you want to work in this industry?**

Focus on your job history within healthcare or customer service and think of a success story you can share or an example of why you would like to be a healthcare professional.

### **How do you handle stressful situations?**

Working in healthcare can be stressful, so it is important think of examples of a time when you've been in a stressful situation and what you did to work through it.

### **What is your greatest weakness?**

Discuss skills you have improved on while also turning a negative into a positive.

### **Tell me about a difficult customer that you had to interact with. What did you do?**

Customers/Patients are not always their best selves when receiving treatment. They can be stressed, scared or in pain. Talk about how you have interacted with a difficult customer and how you helped them.

### **What do you think providing good "customer service" would look like in this role?**

Make sure you have reviewed the job description for the position you are applying for. How would you like to be treated by someone in this role if you were the customer/patient.

### **Why did you leave or are you leaving your last position?**

Be honest but DO NOT trash talk your previous employer.

### **Do you have any question for me?**

Be prepared to ask some questions. Try to ask questions that focus on you joining the team such as, "What are the next steps?" Try not to ask more than three or four questions.